# **KP-Seminar**

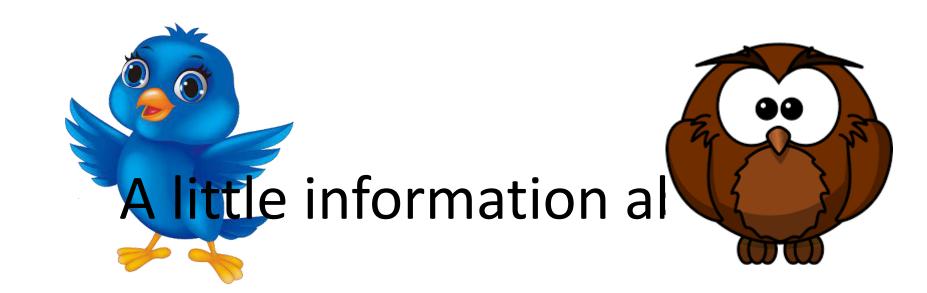
## The New XP Workshop

Craig McLain

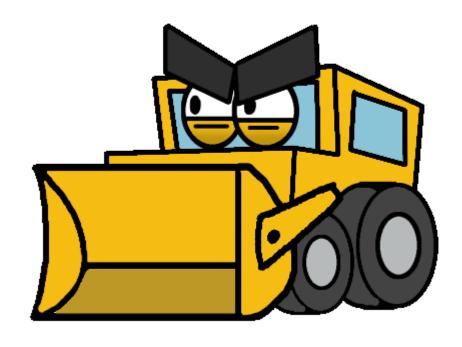
Grace Church, Eden Prairie MN

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## Hi, my name is



## Background

- Graduate of the University of Montana Business degree
- Married for 38 years, three kids & two grand kids
- 33 years of marketplace experience
- Committed my life to Christ in 1992
- Founding member and past elder of Hope Community Church
- Founding executive of Compelled Ministries
- Past board member of the Unity Foundation a market place ministry

#### **About Grace Church**

- Located in Eden Prairie, MN
- Founded in 1948
- Grace Church Today
  - Main campus 350,000 square feet
  - 4,200 seat auditorium, 400 seat chapel
  - One multisite campus
  - Online streaming of Sunday services
  - Average attendance 5,000 plus per week
  - Facility rented for a variety of community events
- Senior Pastor called in 2008
- Strong culture of missional support
- Staff
  - 70 Full-time, 42 Part-time
- Operating budget of \$13.2

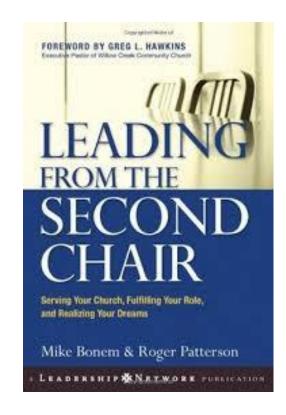




## So Now What? The XP Journey...

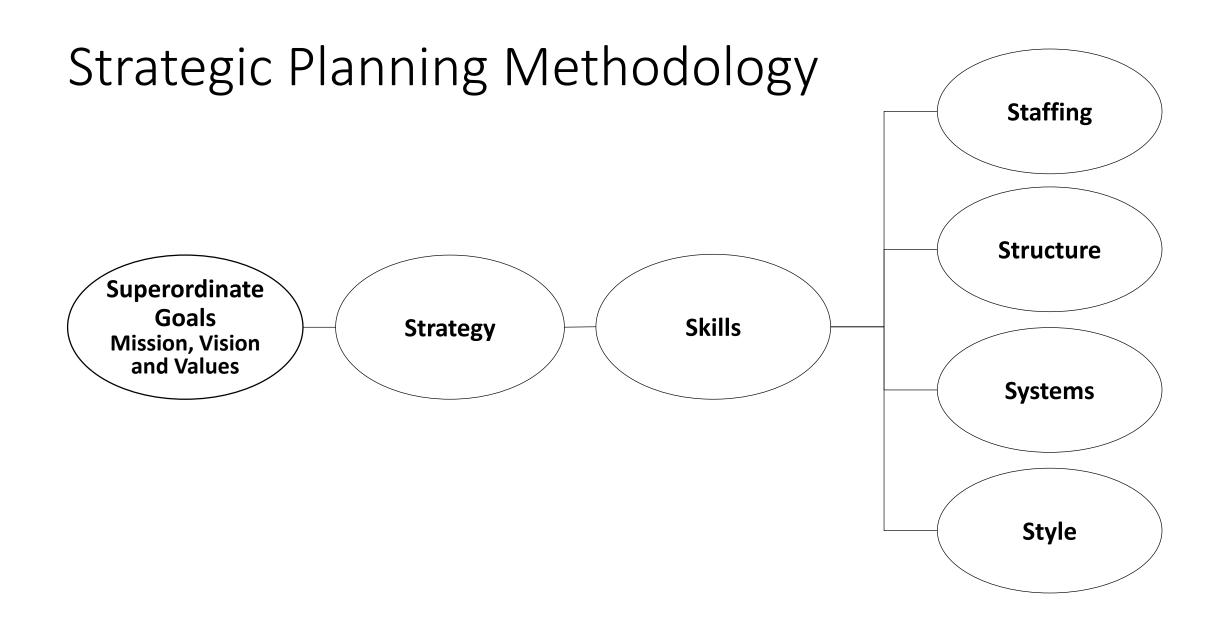


"Leading from the Second Chair" by Mike Bonem



#### Three Kinds of Executive Pastors

- Type 1—Overseer of Operations
  - XP may come from the business world and thrives on structure and organization.
- Type 2—The Ministry Strategist
  - Seminary type needs to know how to plan, strategize and mobilize staff.
  - Business type needs to know how to work with pastors—which is a unique group of people to work with. They are like herding cats!
- Type 3—The Second-in-Command
  - Knowing how to work with pastors, congregation and business elements of the church is necessary.



## In the Beginning...

Build Relationships

- Senior Pastor
- Staff
- Direct reports
- Board members and members of board committees
- Key volunteers and lay leaders
- Congregation
- Community leaders

#### Examine the Foundation

- Financial systems
  - Previous audit reports
  - Budgets
  - Contracts
  - Previous income statements and balance sheet
- Technology
  - Network security
  - Licensing agreements/contracts
  - Risk assessment reports



#### Examine the Foundation

- Human systems
  - Performance management systems
  - Background checks
  - Hiring process
  - Pending litigations
  - Contract management
- Facilities
  - Maintenance
  - Public safety (security and ems)
  - Licenses & rental agreements



#### Communications

- Organizational structure and leadership
  - Distributed to centralized
  - Establish "brand standards"
- Communication Strategy
  - Established metrics
- Scheduling
  - From no calendar to 24 month view of key initiatives
- Implemented a "One Thing" messaging strategy for Sunday morning

### Ministry Audit

- Programs are easy to start, hard to end!
- Evaluation of all existing ministry programs
  - Purpose
  - Fit and alignment with Mission
  - Resources required (people, space and money)
  - Fruit
- Clean up
  - From 176 programs to less than 125
  - Reduced clutter and simplified messaging



#### Governance

- Board of Elders
  - Understand the governing structure
  - Learn how decisions are made
  - Know the Bylaws and committee charters
  - Stay aligned with your Senior Pastor!
- Senior Leadership Team
  - Launched XPLT
  - Transitioned XPLT to cross functional project based teams

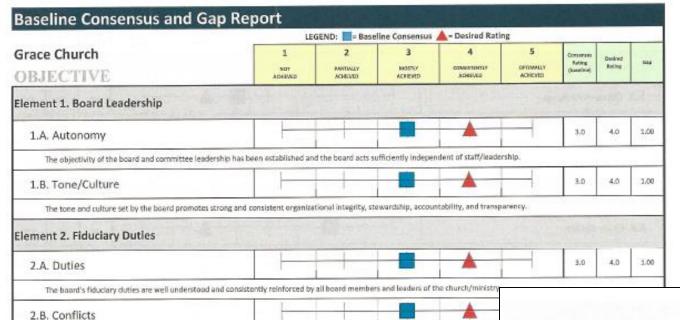


## Key Initiatives

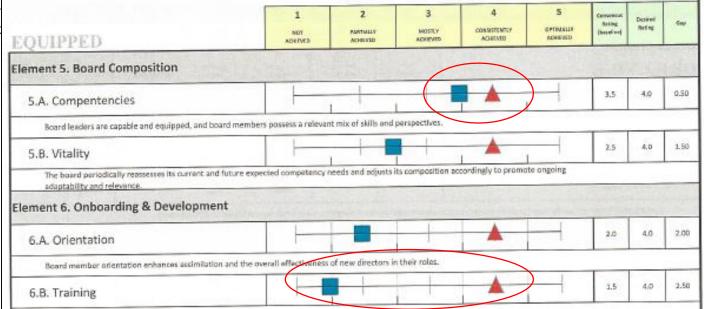
• Governance – examination of structure, purpose and scope







Assessment of 20 key elements
Diagnostic & prescriptive
Internally lead with use of
automated tools & support
Assessments periodically redone
to measure progress



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## One year in...key initiatives

- Governance examination of structure, purpose and scope
- Empower Mission by supporting efforts to develop Vision and Strategies
- Key staff changes based on strategy and gaps in skills
- Adjustments to organization structure
- Implement zero based budgeting process
- Initiated donor development project

## Discussion Time

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